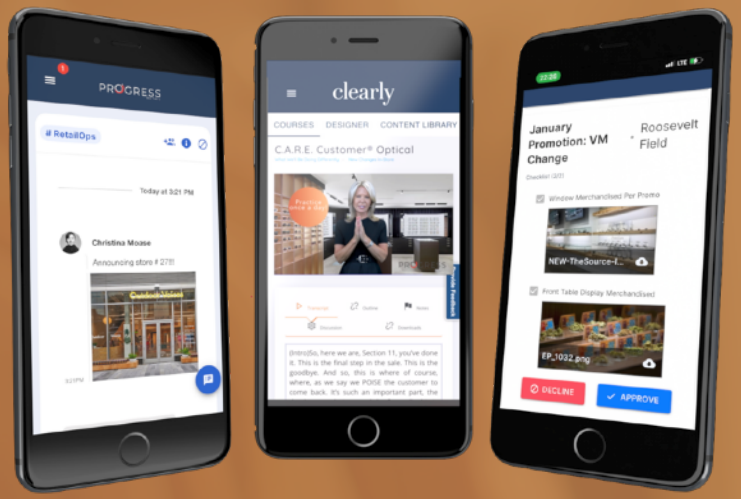
PROGRESS
RETAIL

Making Retail Easier via A Single Platform for Retail Operations



Collaborate *Learn & Develop* *Execute*

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Optimized Teams Deliver Optimized Results.

PROGRESS RETAIL

Retail will always be hard work, but to what degree is the vital work done in stores **unnecessarily hard**?

Today's retail includes a more knowledgable consumer, and an over-tasked, under-skilled front-line retail associate. The unsustainable people trends of *rampant employee turnover, low wages, and poor morale* **conflict** with the trends of smaller stores, experiential retailing, and the requirement for retailers to be nimble and responsive to change. This requires a drastic shift in the role and value placed on front-line retail employees.

Designed with the complexity of modern retail in mind, Progress Retail's Employee Experience platform provides a single platform for the majority of retail operations and learning functions enabling your teams to **achieve far more with less.**

OUTCOMES

Increased Average Transaction Values

Decreased Employee Turnover

Hours Per Week Saved

Efficient Succession Planning

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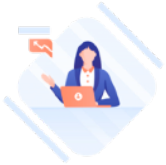
Learning Creating Impact

Build-Your-Own, or have access to the most effective library of retail education that exists.



Progress Retail Learning Library

With 100k+ alumni globally, *Progress Retail*, founded by renowned education architect Terry Hawkins, was the first of its kind combining dynamic retail training with transformative personal development. The themes of experiential empathy, interactive communication, and breakthrough personal growth and development opportunities create purpose and self-awareness that cuts down onboarding time, creates more engaged team members, and as an outcome improves productivity in an unparalleled fashion.

Course Authoring

You are the expert of your brand, and the mission and vision of your organization. Using our Course Designer, publish your own courses, create assessments and quizzes, and publish instantaneously to all your learners based on their role and permissions.

Comprehensive Analytics

Built for retailers by retailers means that you need to be able to measure learning data in alignment towards how you measure the rest of your organizational data.

"The platform is intuitive- enabling optimal engagement of staff, and provides insights our leadership team can leverage to further support team development.
The Progress Retail team has provided a level of commitment that ensures uptake- guaranteeing the needle moving in the right direction."

Dr. Justin Asgarpour
Chief Vision Officer

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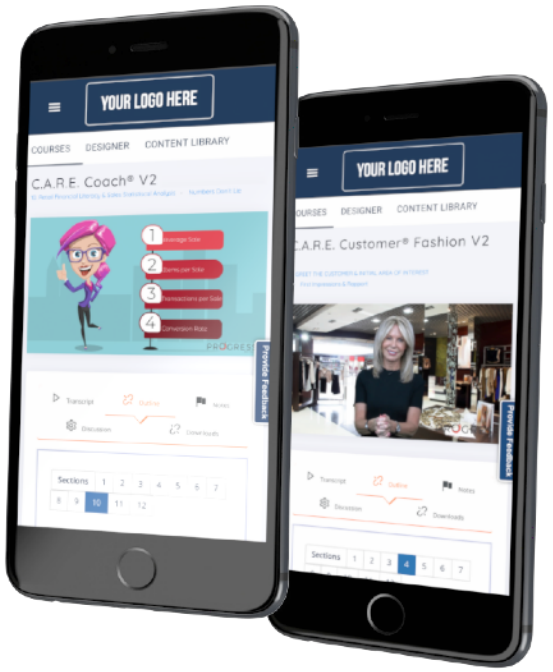
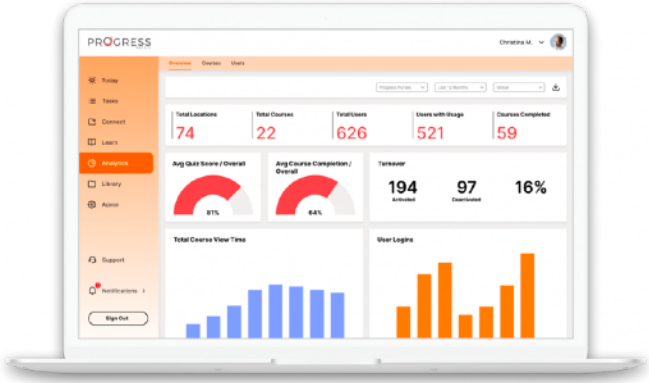


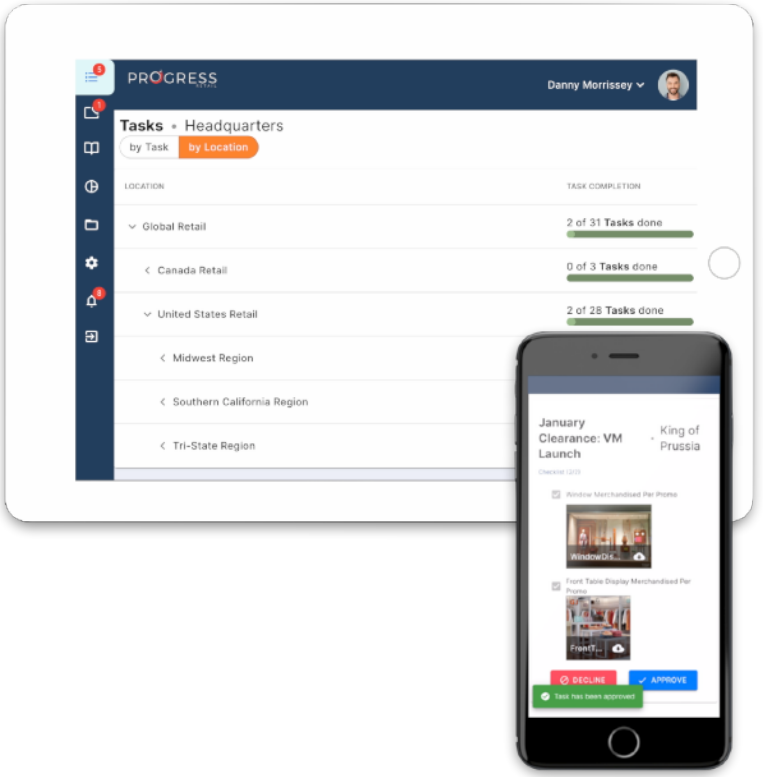


Modern Multi-Site Operations & Execution

The direct and indirect cost of lagging comms and gaps in execution.

Learning Management Systems (LMS), Intranets, Sharepoint, Dropbox, Whatsapp, Google Docs- and from retailers' mouths themselves: "*It doesn't work.*" These siloed technologies do not meet the demands of the modern store, nor the modern retail employee, yet many retailers have **implemented these technologies at random, and struggled to achieve meaningful adoption or engagement**.

The future retail employee requires a **single app for next-generation employee experience:** career development and learning, performance analysis and management, accreditation and credentialing, store and task execution. This requires new thinking, and new engineering to solve old retail problems.



File Library

All your organizational data, in the same platform where learning, communications, and operations takes place. **Save money and time across the organization.**

Connect

Live company chat and messaging. Customizable, attachment-friendly, permissions-based, and way better than email. **Reduce lag and crush your organizational knowledge silos.**

Task Execution

Built for retailers by retailers. Reduce store email overload, create accountability and transparency with operational initiatives. **Gain 100% compliance and quality in execution.**

"Progress Retail is our hub for retail operations. It's a single destination for our teams that saves time and allows us to focus on customers."

Miles Ruge
CX Manager
M.J. BALE